Mount Sinai has been in the forefront of health care for generations. This year we unveil our $175 million state-of-the-art Ambulatory Pavilion. The new Mount Sinai Queens is health care at its best. Much more than just a new building with the latest in comforts and amenities, our new facility allows us to better serve the Queens community.

Our new 140,000 square foot building is home to a new Emergency Department (ED), a new Outpatient Imaging facility, a new Multi-Specialty Physician Practice, and new cutting-edge Operating Rooms. We will soon have medical and surgical capabilities that were previously only available in Manhattan, yet still maintain the comfort and familiarity of a community hospital dedicated to the health of our neighbors.

The new Stavros Niarchos Foundation Emergency Department of Mount Sinai Queens is a state-of-the-art facility that provides expert care to adults and now children. The new Emergency Department is located at the corner of Crescent Street and 30th Road. At five times the size of our previous Emergency Room (ER), we are equipped to handle a wide range of health concerns around the clock, including cardiac and respiratory emergencies, abdominal pain, orthopedic injuries, infections, and any issue requiring emergency care.

We are the only hospital in Queens designated by both the New York State Department of Health and The Joint Commission as a Primary Stroke Center, making Mount Sinai Queens the first choice for stroke patients. Mount Sinai Queens is a Level 2 Trauma Center.

The new ER features a combination of private rooms, patient bays, a cardiac and critical care trauma room, and a separate pediatric emergency area. Our patients’ experience, including reduced wait time, is a top priority.
Our new approach to emergency care is apparent immediately upon entering the new Emergency Department.

Our skilled medical team, consisting of board certified emergency medicine physicians and emergency-trained nurses and other staff, examine and treat adults and children in a comfortable environment featuring the latest advances in emergency medicine. Our first-rate nursing staff is the only one in Queens to receive the prestigious Magnet® designation for nursing excellence.

Our new approach to emergency care is apparent immediately upon entering the new emergency department: patients enter through a separate walk-in entrance or are brought in by ambulance to a covered bay that leads directly into the ER. Patients are greeted by a registered nurse, who employs a new rapid triage procedure to assess patients before they’re accompanied to a private, comfortable space for evaluation by one of our Emergency Medicine providers. Our goal is to quickly get patients to the right place for the right treatment. A CT scanner and X-ray dedicated to ER patients ensures prompt testing and quick turnaround time for test results, especially for diagnosis of stroke.

We know that visiting any emergency room is stressful for patients and their families, so we do everything we can to ease concerns, manage patients’ pain, and provide comfort, while we diagnose and treat the emergency. Free WiFi service is available throughout the ED, and individual televisions are at all bedsides.

To read more go to www.mshq.org